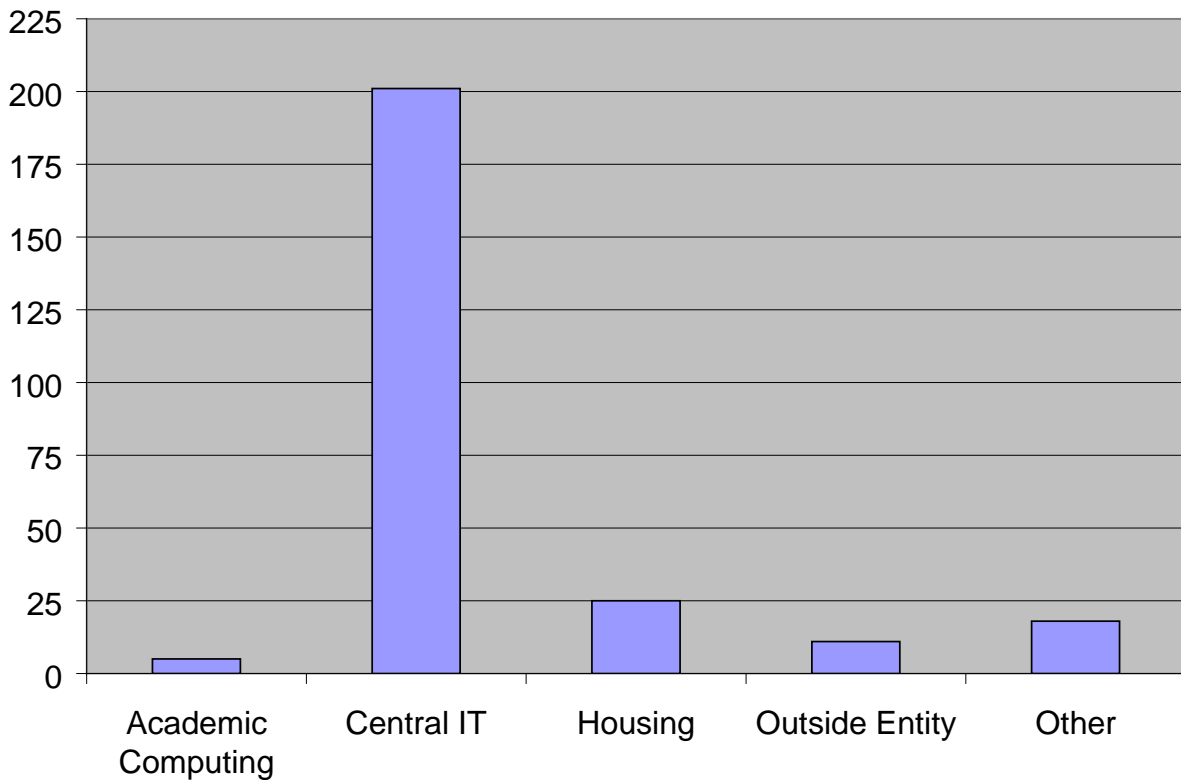


1. What organization on your campus is primarily responsible for maintaining the *physical infrastructure* of the computer network for your on-campus housing facilities? Examples of this responsibility may include physical installation and maintenance of wiring, network switches, and installing and repairing data ports. (Check all that apply)

- Academic Computing
- Central IT
- Housing
- Outside entity not affiliated with your institution
- Other (please specify)

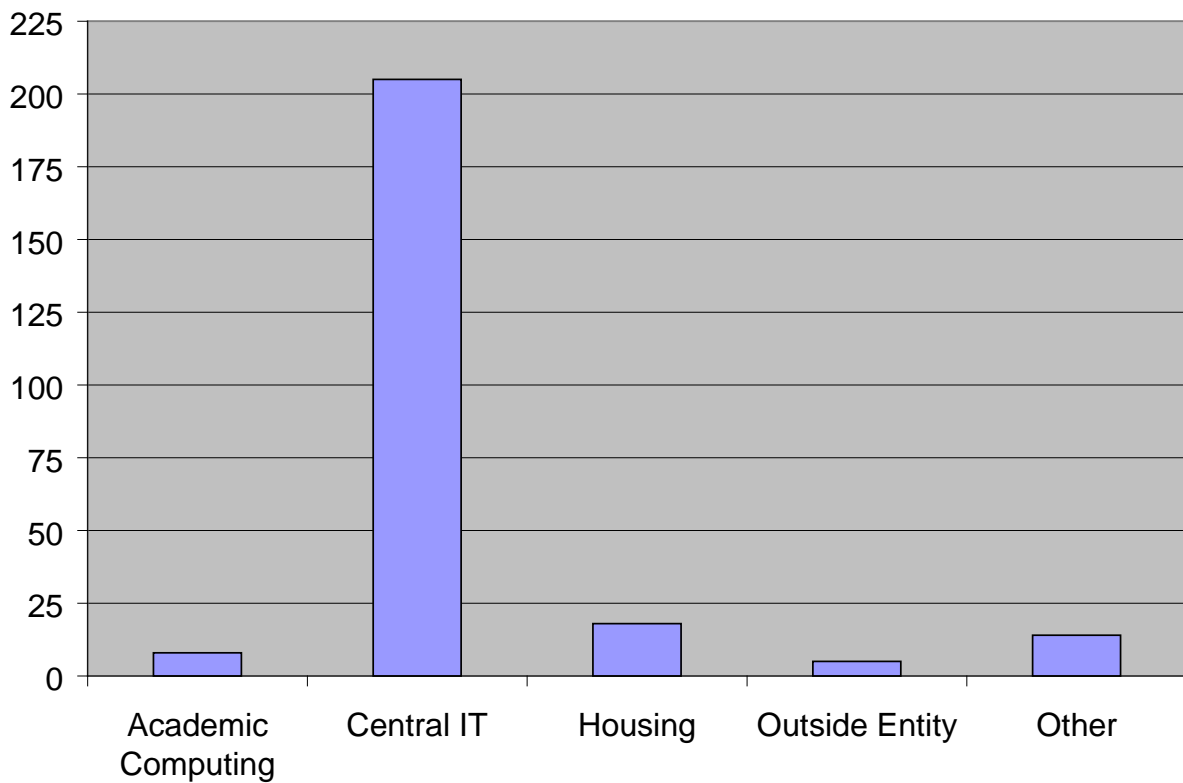


	Count	Proportion
Academic Computing	5	2%
Central IT	201	77%
Housing	25	10%
Outside entity not affiliated with your institution	11	4%
Other	18	7%

35 respondents (13%) indicated that multiple departments are responsible for supporting the physical infrastructure of the residential computer network.

2. What organization on your campus is primarily responsible for managing the *logical infrastructure* of the computer network for your on-campus housing facilities? Examples of this responsibility may include configuring switches and routers, monitoring network traffic, administering servers (DHCP, DNS, etc.), and shaping/filtering network traffic. (Check all that apply)

- Academic Computing
- Central IT
- Housing
- Outside entity not affiliated with your institution
- Other (please specify)

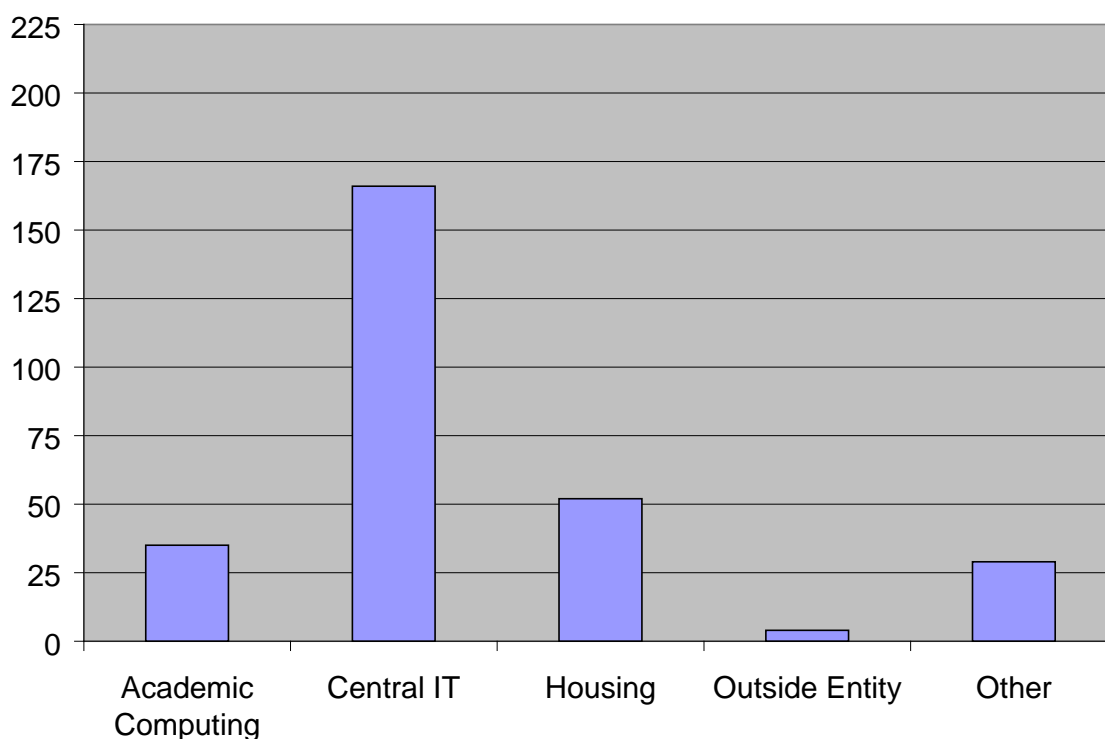


	Count	Proportion
Academic Computing	8	3%
Central IT	205	82%
Housing	18	7%
Outside entity not affiliated with your institution	5	2%
Other	14	6%

28 respondents (11%) indicated that multiple departments are responsible for supporting the logical infrastructure of the residential computer network.

3. What organization on your campus is primarily responsible for *supporting the end users* (residents, staff, faculty, guests, etc.) of the computer network for your on-campus housing facilities? Examples of this responsibility may include installing network interface cards (NICs), troubleshooting client-side network issues, installing and configuring necessary software (network client, antivirus software, etc.), and other desktop support. (Check all that apply)

- Academic Computing
- Central IT
- Housing
- Outside entity not affiliated with your institution
- Other (please specify)

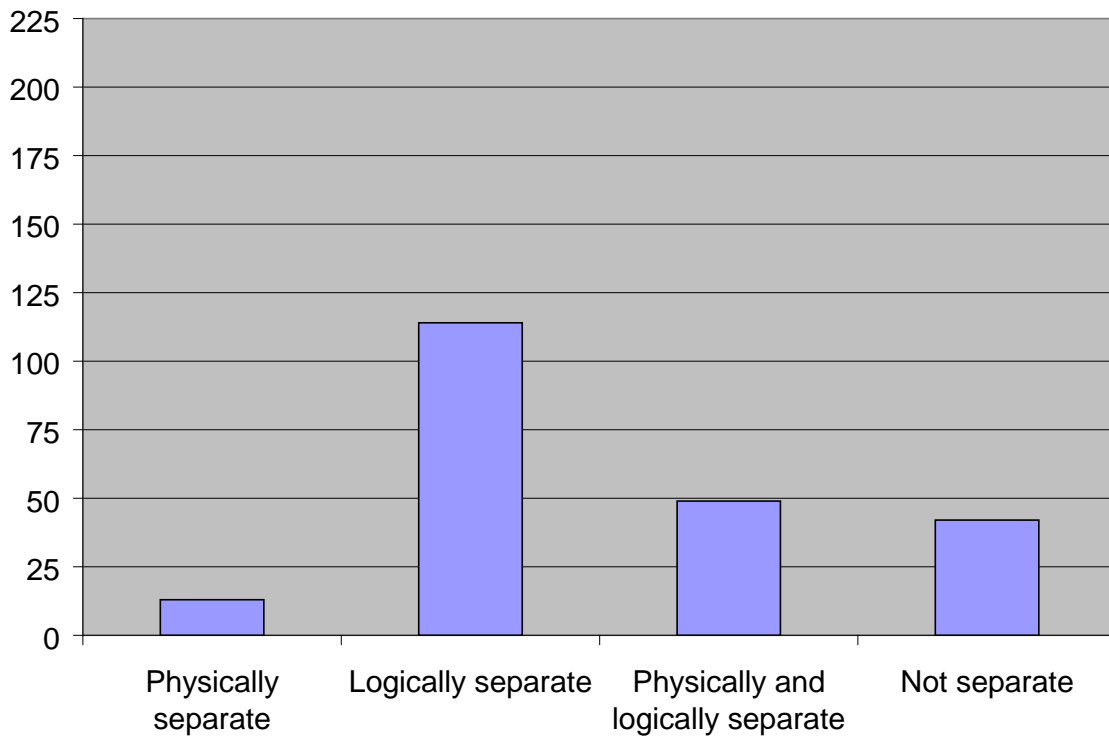


	Count	Proportion
Academic Computing	35	12%
Central IT	166	58%
Housing	52	18%
Outside entity not affiliated with your institution	4	1%
Other	29	10%

51 respondents (18%) indicated that multiple departments are responsible for supporting the users of the residential computer network.

4. Is your residential computer network separate from the rest of the campus network(s)?

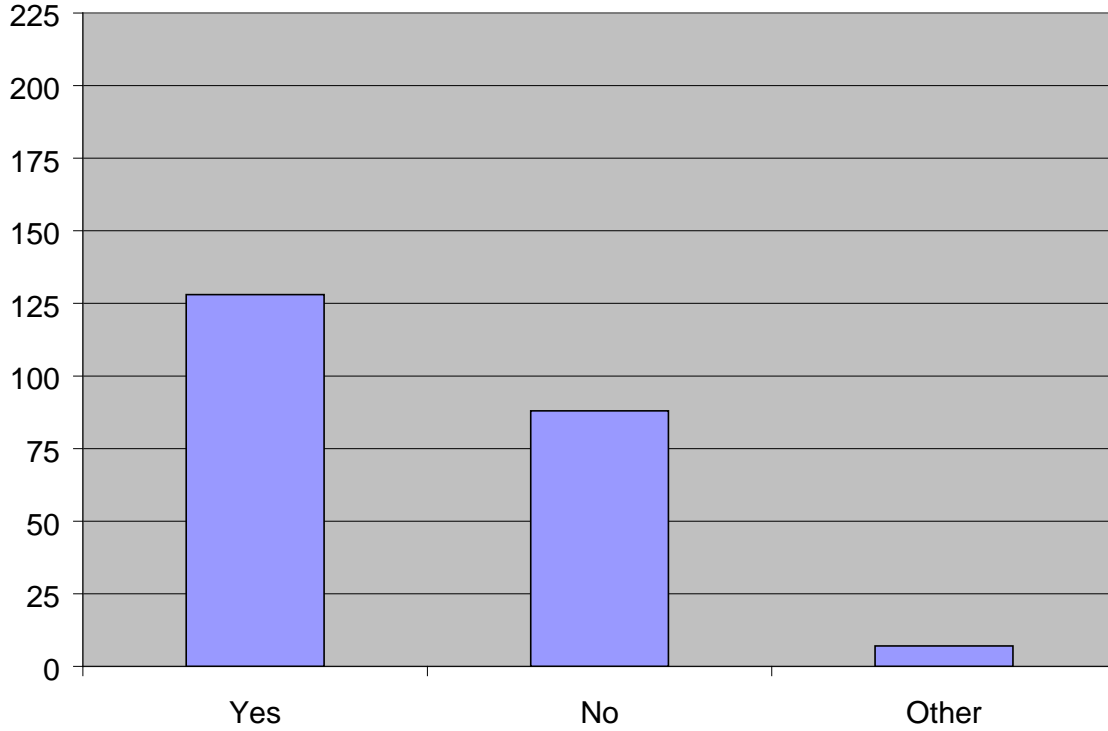
- Yes, our residential computer network is physically separate
- Yes, our residential computer network is logically separate
- Yes, our residential computer network is both physically and logically separate
- No



	Frequency	Percent
Physically separate	13	6%
Logically separate	114	51%
Physically and logically separate	49	22%
Not separate	42	19%
No answer	6	3%

5. Is there a distinct group, team, or individual on your campus that the campus community would identify as the primary support for the end-users of the residential computer network (i.e., is there a separate "ResNet" organization on your campus)?

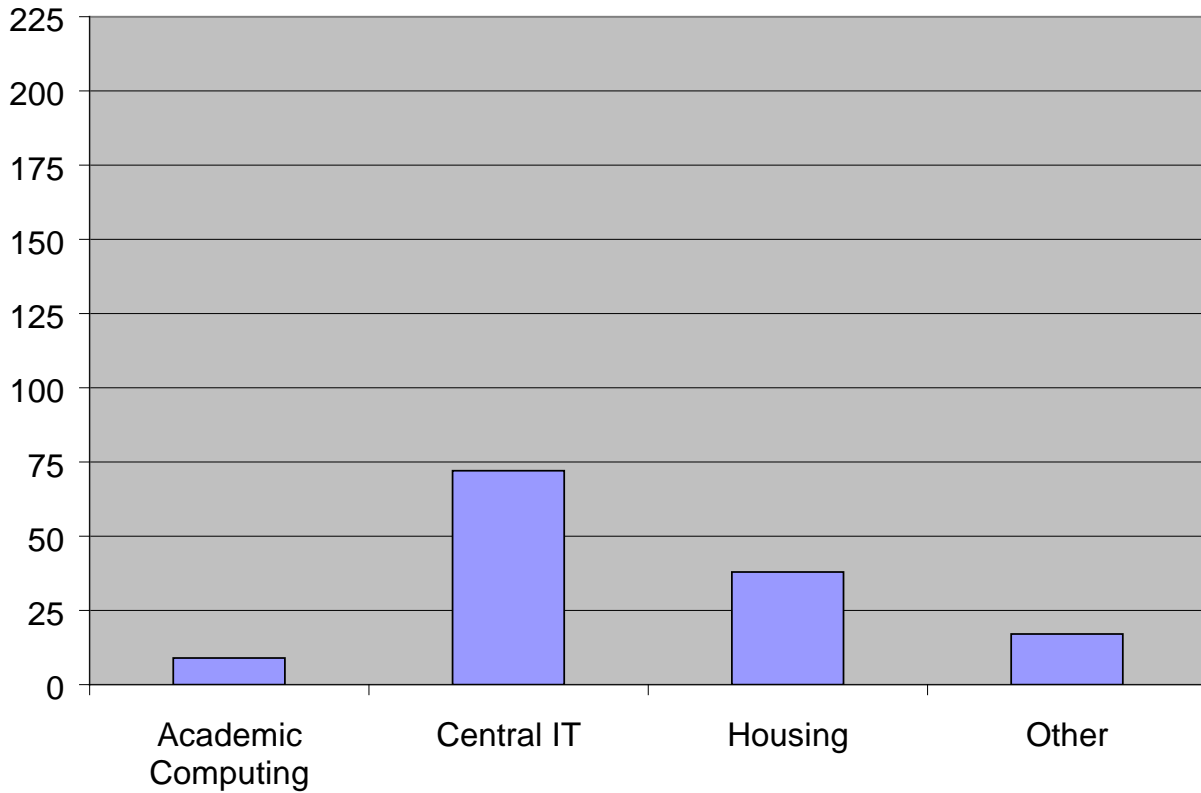
- Yes
- No
- Other (please specify)



	Frequency	Percent
Yes	128	57%
No	88	39%
Other	7	3%
No answer	1	< 1%

6. To what parent organization does this group (ResNet) report?

- Academic Computing
- Central IT
- Housing
- Outside entity not affiliated with your institution
- Other (please specify)

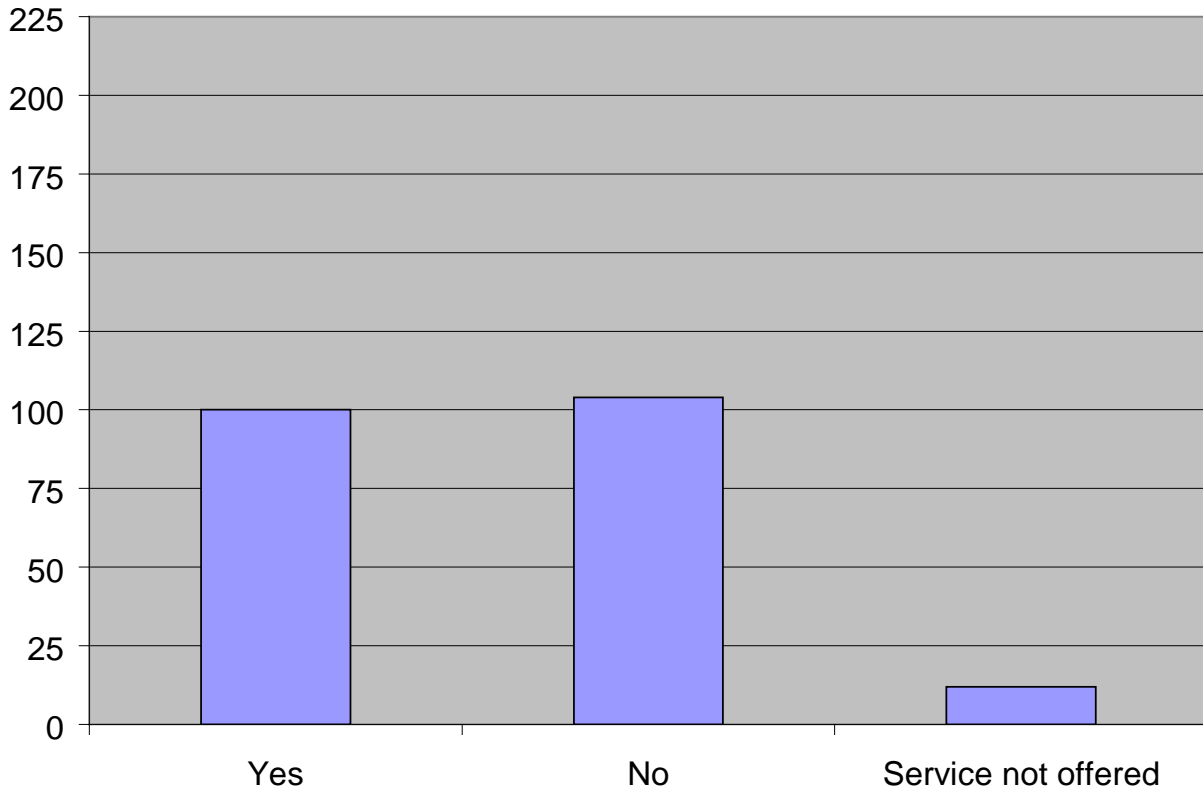


	Frequency	Percent
Academic Computing	9	6%
Central IT	72	52%
Housing	38	28%
Other	17	12%
No answer	4	3%

84 respondents did not answer question 6 as they indicated in a previous question (5) that they do not have a separate ResNet organization.

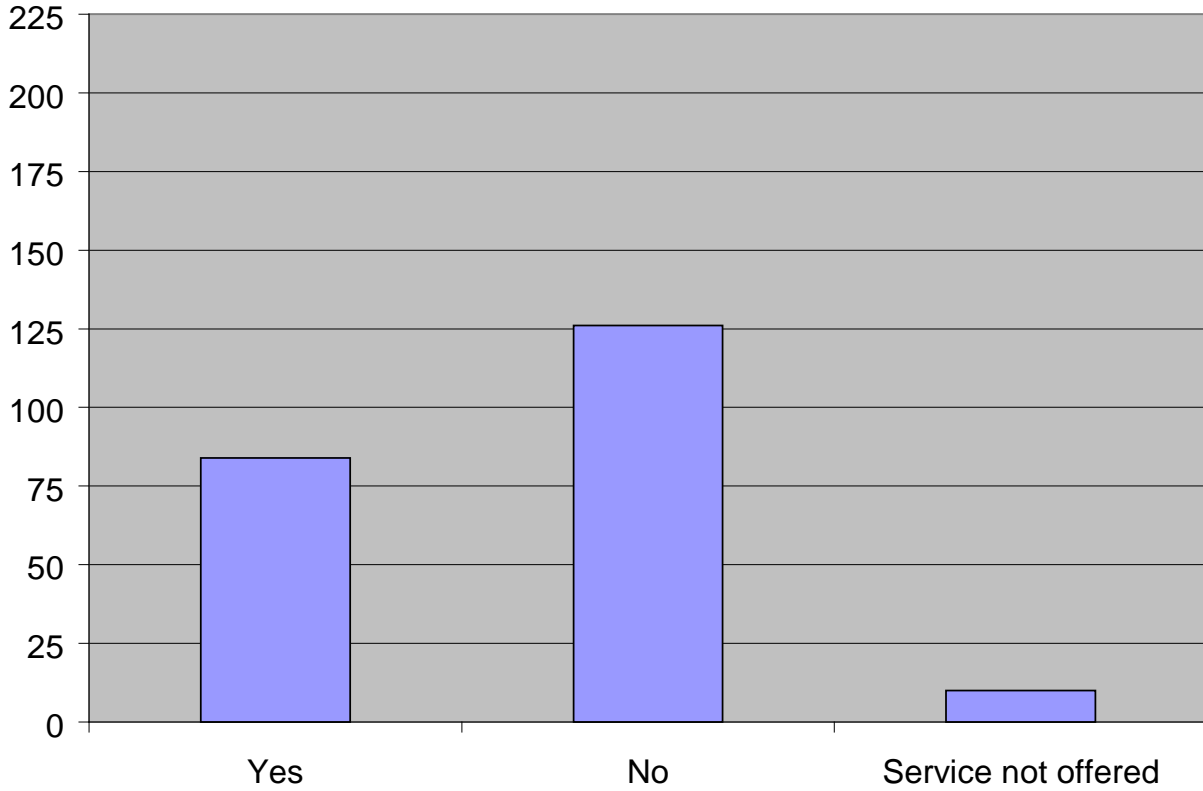
7. Is the organization that provides end user support for users of the residential computer network responsible for providing some or all of the support for any of the following:

	Yes	No	Service not offered	Not sure
Information systems used by Housing staff (CBORD, RMS, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



	Frequency	Percent
Yes	100	45%
No	104	46%
Service not offered	12	5%
Not sure	6	3%
No answer	2	1%

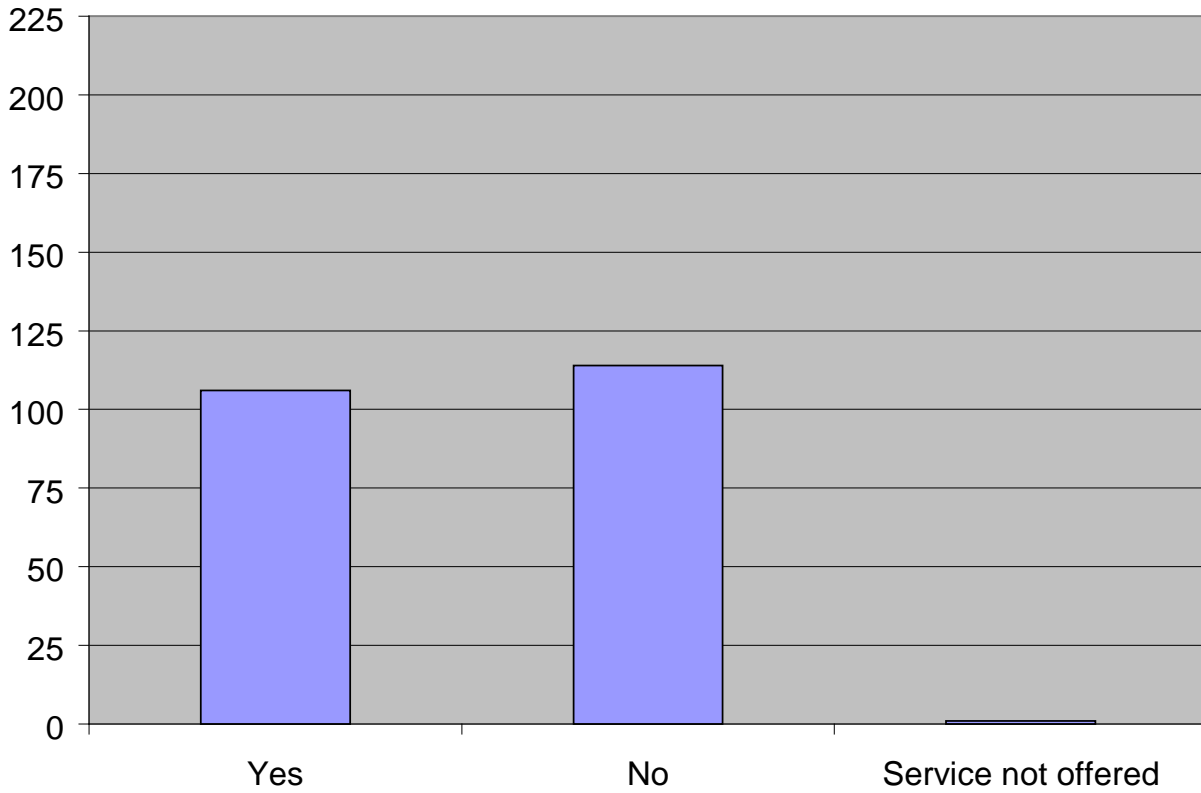
Cable television in the residence halls Yes No Service not offered Not sure



	Frequency	Percent
Yes	84	38%
No	126	56%
Service not offered	10	4%
Not sure	1	< 1%
No answer	3	1%

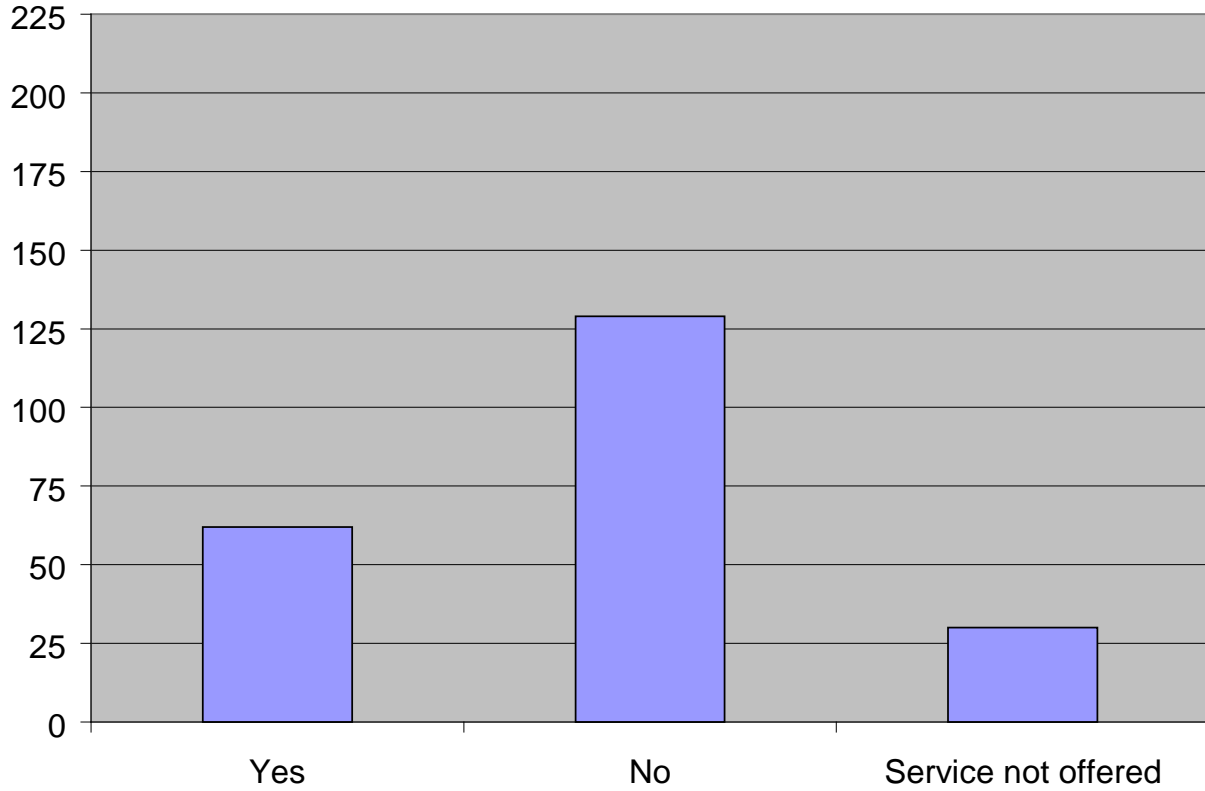
Telephone service within the residence halls

Yes No Service not offered Not sure



	Frequency	Percent
Yes	106	47%
No	114	51%
Service not offered	1	< 1%
Not sure	0	0%
No answer	3	< 1%

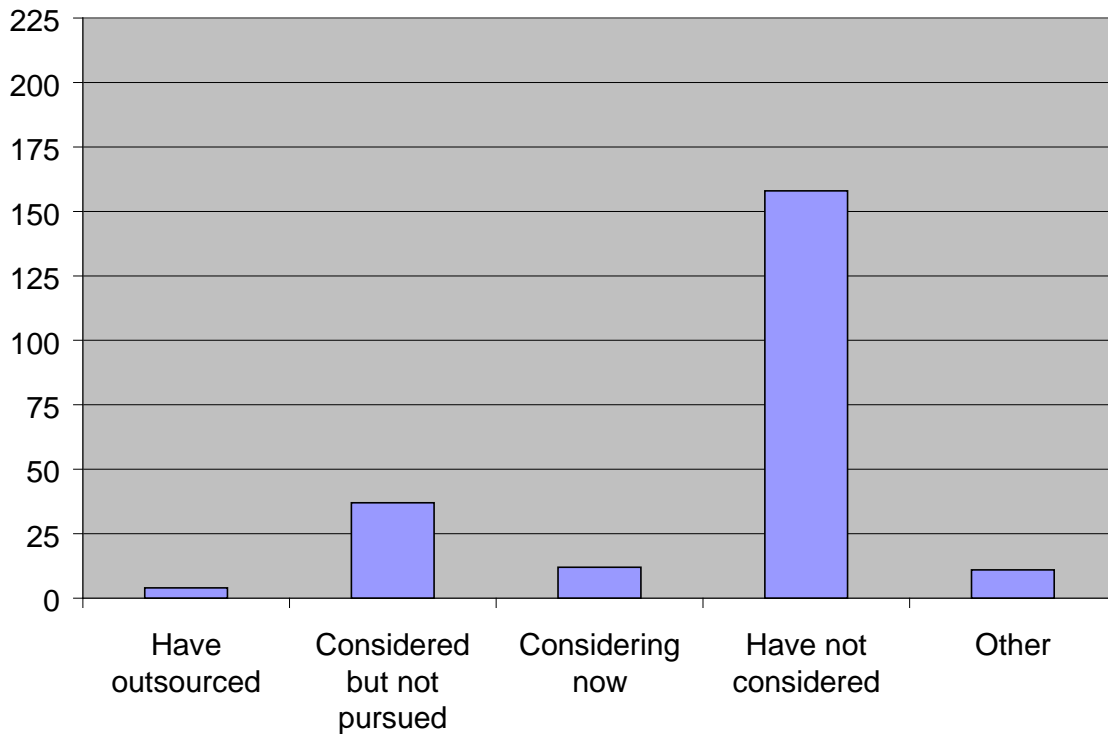
Card control access to the residence halls Yes No Service not offered Not sure



	Frequency	Percent
Yes	62	28%
No	129	58%
Service not offered	30	13%
Not sure	1	< 1%
No answer	2	1%

8. Has your institution considered outsourcing any significant portion of the residential computer network, including its support or maintenance, to an outside entity not affiliated with your institution?

- Yes, we have outsourced significant portions to a non-university organization
- Yes, we have considered outsourcing to a non-university organization but not pursued it
- We are considering outsourcing to a non-university organization right now
- No, we have not seriously considered outsourcing to a non-university organization
- Other (please specify)



	Frequency	Percent
Have outsourced	4	2%
Considered but not pursued	37	17%
Considering now	12	5%
Have not considered	158	71%
Other	11	5%
No answer	2	1%